



Advanced IT Services



Useful Guides

HEADSET USER GUIDE



EMPOWER



INSPIRE



SUPPORT

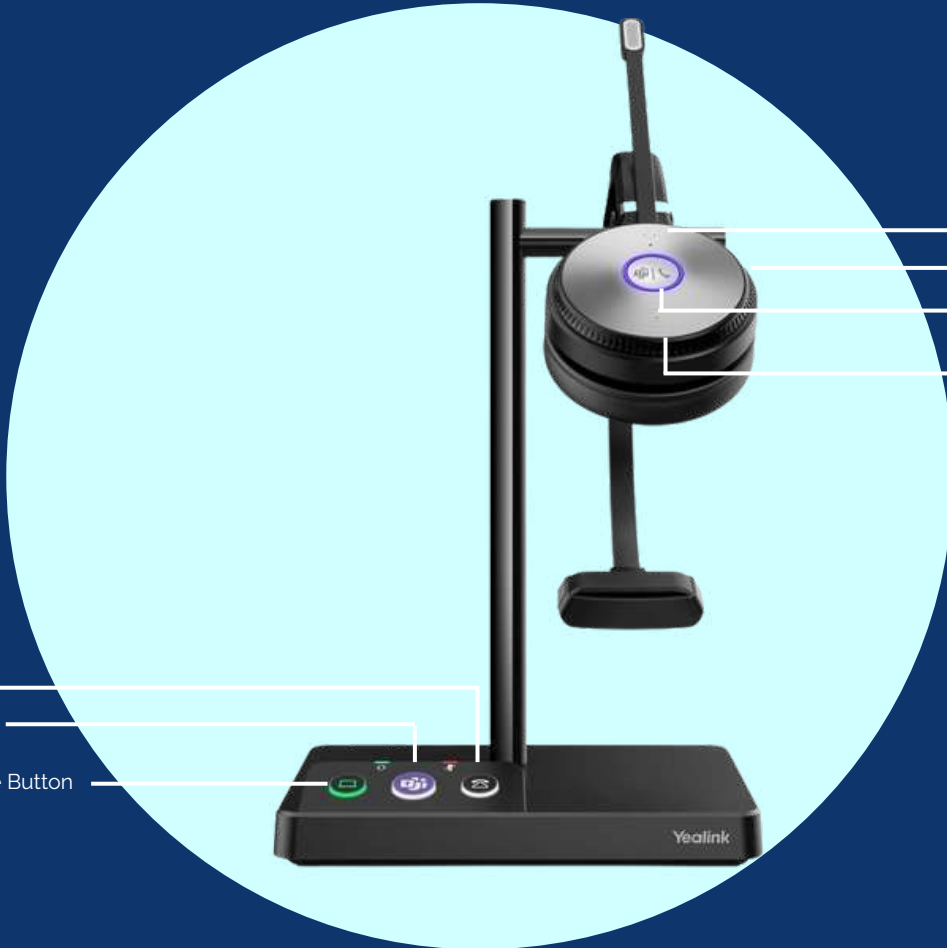
Here to help

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USER GUIDE

Yealink Wireless Headset



Volume Up Button

Mute Button

Call Control Button

Volume Down Button

PC Button

Teams Button

Phone Button

- Teams Button - Hold for 2 seconds to activate Cortana
Press to invoke the Teams client in idle state
- PC Button - Press to enter the softphone dialling screen, answer or end a softphone call
- Phone Button - Press to enter the phone dialling screen, answer or end a phone call
- Volume Up - Press to turn up the volume
- Mute Button - Press to mute or unmute the microphone
- Phone Button - Press to enter the phone dialling screen, answer or end a phone call
- Call Control Button - Press to answer or end or call
Double tap to reject a call
Hold for 2 seconds to activate Cortana
Press to invoke the Teams client in idle state

USER GUIDE

Yealink Wireless Headset



1. BUSY LIGHT - CHARGING STATUS

- Flash Red - Below 20%
- Flash Green - Between 20% and 100%
- Solid Green - Fully charged 100%

1. BUSY LIGHT - CALLING STATUS

- Flash Green - Idle
- Flashing Red - Ringing
- Solid Red - In the call / mute
- Flash Red Twice - Hold

1. BUSY LIGHT - TEAMS STATUS

- Solid Purple - Connecting with Teams
- Flashing Purple - Missed call /voice message notification

2. MICROPHONE

- Glow Red - Microphone is muted

3. HEADSET BUTTON

- Solid Green - Headset connected

4. PC/DESK PHONE BUTTON

- Off - PC/Desk phone device not connected
- Glow White - Device connected and in idle status
- Glow Green - In the call
- Flashing Green - Ringing

5. TEAMS BUTTON

- Off - Teams not connected
- Glow White - Team connected
- Slowly-flashing white - Received missed call / voicemails/team connecting